



Bruce Elfant, Travis County Tax Assessor-Collector and Voter Registrar

# News Release

Communications Division

5501 Airport Blvd ▪ 4705 Heflin Ln ▪ 15822 Foothill Farms Loop ▪ 4011 McKinney Falls Pkwy ▪ 8656 Hwy 71

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**For Immediate Release:** November 5, 2014

## TAX OFFICE BRANCH HOURS CHANGING DECEMBER 1

Austin, TX - For the past several years the four branches of the Travis County Tax Office have been open from 8 a.m. to 5 p.m. weekdays. Largely due to the fact that population growth is outpacing our space and staffing, the branch office hours must change to 8 a.m. to 4:30 p.m. beginning Monday, December 1, 2014. The half hour at the end of the day will allow staff to serve customers who arrive at the very end of the day when the doors close. In addition, staff will have sufficient time to close out for the day and reconcile their transactions.

### Branch office locations:

East Austin – 4705 Heflin Ln, Austin, TX 78721

Southeast Austin – 4011 McKinney Falls Pkwy, Austin, TX 78744

Pflugerville – 15822 Foothill Farms Loop, Pflugerville, TX 78660

Southwest Austin – 8656 Hwy 71 W, Building B, Austin, TX 78735

We regret that this change may inconvenience customers and consider the change a temporary one. The main office located at 5501 Airport Boulevard will continue to be open weekdays from 7:30 a.m. to 5:30 p.m.

To provide public comment regarding this change, customers can call 512-854-9473 or email tax\_office@traviscountytx.gov.

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The **Travis County Tax Office** is responsible for collecting over \$2.7 billion in local property taxes for 111 jurisdictions, registering and titling over 800,000 vehicles, registering over 600,000 voters, supporting elections for 201 entities and collecting \$4 million in court fines and fees for the JP and County Courts at Law. The Tax Office operates five locations in Travis County.