



Bruce Elfant, Travis County Tax Assessor-Collector and Voter Registrar

# News Release

Communications Division

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**FOR IMMEDIATE RELEASE**

**September 28, 2022**

## **New Northwestern Travis County Tax Office invites residents to grand opening Thursday, Oct. 6**

AUSTIN – Northwest Travis County residents are about to learn one of their dreams has come true.

“This is a big deal for the more than 350,000 residents in my precinct, many whom found themselves having to travel 20 to 30 miles to reach a tax office location,” said Precinct 3 County Commissioner Ann Howard. “After winter Storm Uri, I realized how important it is to have access to county services *all* across the county. This western office brings county government closer to the people.”

The new office’s Grand Opening event begins at 10:30 a.m., Thursday, Oct. 6, at the Tax Office branch, 8110 N. FM 620. Speakers include Howard; Precinct 2 Commissioner Brigid Shea, whose precinct includes part of the northwest area; Facilities Director Roger El-khoury; and Bee Cave Mayor Kara King. Tax Assessor-Collector Bruce Elfant will emcee the event.

“I have pushed for several years to find a suitable location for a satellite tax office in Northwest Travis County,” Shea said. “It took a couple of different tries, but we finally found a great location that allows walk-in as well as drive-thru service. I’m delighted we finally made it happen!”

In September 2021, the Travis County Commissioners Court approved the purchase of the FM 620 location, which was a bank building. The building provides many amenities, including three drive-thru lanes, a 42-seat lobby and five customer workstations. The county spent about \$400,000 for building renovations.

“We are so excited about this new branch office,” Elfant said. “Since becoming tax assessor-collector in 2013, I was determined to provide a tax office location to serve the northwestern part of the county. Over the years as the growth of the region skyrocketed, the residents grew more vocal about the need for a local tax office branch.”

The Northwest branch hours are 8 a.m. to 3:30 p.m. for walk-ins; 8 a.m. to 2:30 p.m. for drive-thru lanes; and 8 a.m. to 4 p.m. for appointments, Monday through Friday. Appointments are booked at [www.TravisCountyTax.org](http://www.TravisCountyTax.org).

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The **Travis County Tax Office** annually collects more than \$5 billion in local property taxes for 132 local government entities and \$4 million in court fines on behalf of the County Courts, District Courts and Justices of the Peace. The office registers and titles almost 1 million vehicles, registers over 850,000 voters, and supports elections for 201 local government entities. The Tax Office operates five locations in Travis County and many services are available online.