



Bruce Elfant, Travis County Tax Assessor-Collector and Voter Registrar

# News Release

Communications Division

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**FOR IMMEDIATE RELEASE**

**April 23, 2019**

## Travis County Tax Office to change hours of operation at Airport Campus

AUSTIN – The Travis County Tax Office, 5501 Airport Blvd., is changing its operational hours as the County Commissioners Court begins construction of a three-story building that will take away a number of parking spaces on the south side of the tax office building.

The new tax office hours, 7:30 a.m. to 5 p.m. for the main building with the drive-through opening at 7 a.m., Monday through Friday, begin Monday, April 29, at the main campus on Airport Boulevard. The tax office's three satellite offices, located in Pflugerville and southeast and southwest Austin, will continue to be open from 8 a.m. to 4 p.m. weekdays.

The new hours – closing a half-hour sooner but opening the drive-through a half-hour earlier at 7 a.m. – allows tax office employees to be shuttled from an off-site parking location to the Airport campus. "The county is trying to keep as much parking as possible available for customers during the expected 18-month construction period," Elfant said.

He added the best way to avoid the disruption is for customers to choose alternative methods for vehicle registration renewal and paying property taxes. Customers can renew their vehicle registration online at [Texas.gov](http://Texas.gov), at the county's H-E-B or Fiesta grocery stores, or by mail. Property tax payments are available online at [TravisCountyTax.org](http://TravisCountyTax.org).

Those who must come to the county tax office to title a vehicle, create a first-time Texas registration, obtain license plates or a placard for persons with disabilities or replace license plates should consider going to one of the satellite offices or making an appointment at the main office, [TravisCountyTax.org/appointments](http://TravisCountyTax.org/appointments).

Those wanting to register to vote and volunteer deputy registrars needing to drop off or pick up voter registration supplies can do so from 8 a.m. to 4:30 p.m., Monday through Friday, at the Voter Registration Outreach Office, 4705 Heflin Lane.

## PARKING AT AIRPORT CAMPUS DURING CONSTRUCTION



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The **Travis County Tax Office** annually collects more than \$4 billion in local property taxes for 132 local government entities and \$4 million in fines and fees for Justice of the Peace and County Courts at Law. The office registers and titles almost 1 million vehicles, registers over 700,000 voters, and supports elections for 201 local government entities. The Tax Office operates five [locations](#) in Travis County and many services are available [online](#).